


We would like to invite companies registered with **Ministry of Finance Malaysia (MOF)** to participate in the following tender exercise:

TENDER TITLE	REGISTRATION REQUIREMENT	TENDER BRIEFING	DATE TO PURCHASE THE DOCUMENT	DATE AND TIME TENDER CLOSED
<p>To Supply, Conduct Requirement Study, Design, Customize, Configure, Integrate, Migrate, Install, Test and Commissioning, Training, Support and Maintenance of Customer Relationship Management (CRM) System for Institut Jantung Negara</p> <p><b>Refj:</b> IJN/TENDER/21/2024</p> <p><b>Tender Fee:</b> <b>RM800.00</b></p>	<p><b>210102</b> – Hardware (high end technology) – All types of server, mainframe, high end printers, storage area network (SAN, NAS) including maintenance <b>OR</b></p> <p><b>210103</b> – Software (supply all computer, operating system, database, off-the-shelf packages including maintenance) <b>OR</b></p> <p><b>210104</b> – Software/System Development/Customization and Maintenance including data entry, data processing)</p>	<p><b>27<sup>th</sup> June 2024 (Thursday)</b></p> <p><b>10.30 am</b></p> <p>at</p> <p><b>Auditorium</b> Ground Floor, Block B, Institut Jantung Negara, 145 Tun Razak 50400 Kuala Lumpur.</p>	<p><b>27<sup>th</sup> June 2024 (Thursday)</b></p> <p>until</p> <p><b>4<sup>th</sup> July 2024 (Thursday)</b></p>	<p><b>ONLY</b> on <b>19<sup>th</sup> July 2024 (Friday)</b></p> <p>before/on <b>12.00 noon</b></p> <p>at</p> <p><b>Tender Box</b> Procurement Management Department, Lower Ground Floor, Block B, Institut Jantung Negara 145 Jln Tun Razak 50400 Kuala Lumpur</p> <p>and</p> <p><b>IJN e-Procurement</b> </p>

## TENDER BRIEFING

Tender briefing is **COMPULSORY**. The tender document will only be sold to company who attended the tender briefing. Additional parking is available at Bangunan Yayasan Selangor, Jalan Raja Muda Abdul Aziz, Kampung Baru.

## PAYMENT



Billar Code : 9837  
Reference 1 : SSM Registration No. (12-digit)  
Reference 2 : Company Name (Purchaser)

- The tender fee shall be paid via **JomPAY ONLY** (any payment using Debit Card/Credit Card for this transaction **IS NOT ALLOWED**).
- The tenderer must bring **the proof of payment (JomPAY)** and, the **original and copy of valid MOF certificate** to purchase the document at **Procurement Management Department, Lower Ground Floor, Block B, Institut Jantung Negara**.

## TENDER DOCUMENT

- The tender document is sold in **SOFTCOPY (pendrive)**. The tenderer will have to print all the documents and to adhere to the tender requirements. The submission will be in **HARDCOPY ( BY HAND)**.
- IJN e-Procurement (Zycus)**
  - Access to the IJN e-Procurement platform will only be given to suppliers who have registered and paid the tender fee.
  - Registration as a supplier can be made through the IJN e-Procurement platform by using the link <https://dewdrops.zycus.com/zsp/guest/genericRegister/IJN863>. To obtain registration guidance, please contact us via email [tendermanagement@ijn.com.my](mailto:tendermanagement@ijn.com.my) with the subject "**IJN/TENDER/21/2024 - Supplier Registration**".
  - Suppliers who meet the qualifications and interested in **participating in this tender** are requested to **register at least three (3) days before the tender briefing**.
  - Submission of documents through the e-Procurement platform is similar to the specified closing date and time as advertised.

## INTEGRITY

- i. Institut Jantung Negara (IJN) is committed to the highest standards of integrity and uphold a zero-tolerance approach towards all forms of bribery and corruption in our business, including procurement.
- ii. For more information on IJN integrity policies and whistleblowing channels, please visit our website at <https://www.ijn.com.my/anti-bribery-and-whistleblowing-policy/>

For more information, please contact:

**Tender Management Unit**

(03 – 2617 8238/8861/3248/8891; [tendermanagement@ijn.com.my](mailto:tendermanagement@ijn.com.my))